



## EXCHANGE OR RETURN FORM

### **Exchange Conditions:**

1. The swimwear must be in 'as-new' condition – unwashed, unworn, and unused with any tags or sanitary liners still attached (where applicable), free of any perfume or other substances. You are welcome to try it on, keeping your underwear on underneath and trying on after a shower, before applying any deodorants or creams. Each return is inspected, and if these conditions are not met, the items will be returned to you at your cost.
2. You must post a completed Exchange Form and the returned swimwear within 30 days of receiving your order.
3. The swimwear should be neatly packaged and well protected so it arrives in the same condition it was sent - this includes the their correct barcode labels. It is not necessary to send returned items in the gift box if it was purchased with a gift box.
4. Once you post your item back, it is your responsibility to check your tracking number to see when it arrives with us. Barr Body & Swim will not accept responsibility for lost or delayed items. If this is a concern, ensure you take insurance out on your return postage.
5. We will only accept one exchange per order. To clarify, we do not exchange goods that have already been exchanged.
6. While we aim to process within 48 hours, please allow up to ten (10) business days for us to process your return and issue your store credit or send your new requested item.

PLEASE PRINT THE FOLLOWING FORM AND SEND BACK WITH YOUR BARR BODY & SWIM PRODUCT



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PLEASE POST YOUR PACKAGE TO:

**BARR BODY & SWIM**

**3060 QUAY SOUTH DRIVE**

**CARRARA, 4211**

**GOLD COAST,**

**AUSTRALIA**

**CUSTOMER ORDER NUMBER** \_\_\_\_\_

**PRODUCT :**

**PRODUCT DESCRIPTION:** \_\_\_\_\_

**SIZE:** \_\_\_\_\_

**PRODUCT FAULT: PLEASE EXPLAIN**

**RETURN PRODUCT: PLEASE EXPLAIN**

**EXCHANGE : PLEASE STATE THE PRODUCT TO BE EXCHANGED FOR:**